Are You a Ready Business?

Connect:
A Ready Business is Connected

Security:
A Ready Business protects its IT assets

Productivity Tools:
A Ready Business invests in Productivity Tools

Communicate:
A Ready Business places Communication at the centre
Connect: A Ready Business is Connected

Internet for your Office: Vodacom Connect Solutions

Internet on the Move

Network Solutions

Communication

Productivity Tools

Security

Internet for your Office

- Broadband Connect Fibre
- Broadband Connect Wireless Premium
- Broadband Connect Wireless Lite
- Broadband Connect Satellite
- Broadband Connect DSL (Digital Subscriber Line)
Vodacom Connect Solutions

With us, you get to choose your level of access depending on the size of your business, location of your offices and the bandwidth speed you need to maintain business continuity. According to the plan you choose, you’ll receive all the hardware you require, whether it is an antennae, termination unit, mobile and/or fixed router. We deliver everything to your doorstep and, where relevant, install the

Broadband

Broadband is a shared service that is generally quicker to deploy than our dedicated offering. Your bandwidth will be contended during peak times. This shared service is ideal for small businesses that require high-speed cost effective connectivity to the Internet.

Internet, hosted and voice applications.

Vodacom’s Broadband Connect offers you affordable, high-speed broadband Internet access over a choice of five different access mediums:

- Fibre
- Wireless Lite
- Wireless Premium
- Satellite
Fibre: Broadband Connect Fibre

Vodacom’s Broadband Connect Fibre keeps your business connected at the speed of light, ensuring your business is always connected, responsive and ready to make the most of emerging opportunities. Broadband Fibre is available as a Premium and a Lite service. Premium offers uncapped bandwidth with static IP addressing, while Lite offers capped accounts with Dynamic IP addressing.

Product features
- Fibre Premium offers high-speed uncapped Internet access from 3Mbps-100Mbps over a future-proof Gigabit Passive Optical Network (GPON) infrastructure
- Fibre Lite offers high-speed capped accounts with dynamic IP addressing at cost-effective price points
- Broadband Fibre comes standard with a broadband router (CPE) per service plan
- Service and call desk support
- Optional IP Talk voice accounts offering cost savings of up to 30% on your monthly account and FREE on-net calling from one Vodacom IP Talk connected site to another
- Four physical LAN connections with the broadband router (CPE) which can also handle up to 25 wireless LAN connections
- Two voice ports and one USB port on the router

Product benefits
- Broadband Connect Fibre is stable, durable and capable of carrying massive data loads at extraordinary speeds
- Fibre is the most scalable connectivity for small business in terms of throughput and number of simultaneous voice calls
- No risk of cable theft means our Broadband Connect fibre-optic network is secure and always available
- Increased productivity, cost savings and competitive edge
- Provides high-speed Internet access over scalable fibre connectivity to the small business, a service previously only accessible to large enterprise
- We will install all the necessary equipment and fibre cabling, including a versatile broadband router
Wireless: Broadband Connect Wireless Premium

Broadband Connect Wireless Premium uses microwave technology to connect via wireless antennae.

Product features:
- Reliable fast broadband access at fixed broadband Internet rates
- Optional IP Talk Voice service offers savings of up to 30% on your traditional telephony account
- You can subscribe to 2 x IP Talk accounts, which are configured in the HG659 router
- Scalable and affordable from 2Mbps throughput to 80Mbps
- LAN-enabled – the broadband router enables you to set up a wireless LAN. It has 2 x FXS voice ports, 4 x LAN and 2 x USB ports
- Can accommodate up to 20 concurrent calls (provided with a PBX solution installed)
- A choice of capped and uncapped data bundles
- VoIP usage does not deplete the data caps/limits
- Fully installed on site

Product benefits:
- We provide the wireless infrastructure at your premises, install the broadband router and support the service via a support helpdesk
- Less downtime with no risk of cable theft
- It is scalable, offering you bandwidth of up to 80Mbps
- Check availability on our coverage map: vccoverage.afrigis.co.za
Wireless: Broadband Connect Wireless Lite

Wireless is a fixed-line alternative service delivering fixed-wireless broadband access over radio and microwave technologies. Vodacom Broadband Connect Wireless Lite is a fixed-line alternative service that offers a faster and more efficient data network for small and medium-sized businesses. With speeds up to three times faster than 3G, it provides reduced network delay for business activities such as video conferencing. At an average speed of 15Mbps, Vodacom Broadband Connect Wireless Lite lets you connect multiple devices for instant downloads, file sharing and collaboration across the office faster than the average ADSL or 3G connection.

### Product features

- Ideal temporary or interim measure to keep your business connected
- Designed for small business and growing businesses
- Up to two optional telephone connections
- VoIP usage does not add to the data caps/limits*

### Product benefits

- No fixed-line installation required — virtually same day self-install connectivity
- Broad, national footprint — available in most major metros and a number of outlying areas. Check availability on our coverage map: vccoverage.afrigis.co.za

*VoIP usage does not add to the data caps/limits.*
Broadband Connect Satellite

Broadband Connect Satellite is an Internet service completely independent from any landline solution. It can be provisioned anywhere in South Africa, as long as you can see the north-eastern skyline.

<table>
<thead>
<tr>
<th>Product features</th>
<th>Product benefits</th>
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</thead>
<tbody>
<tr>
<td>• Ideal for Internet connectivity for remote branches, mobile offices or temporary services, such as IEC voting substations or special events</td>
<td>• We use the latest technology to optimise the satellite link and to bring you cost efficiencies, especially in unserved and underserved areas</td>
</tr>
<tr>
<td>• National coverage</td>
<td>• Vodacom’s Satellite successes include extensive deployment in the agricultural sector, rural clinics, schools and police stations</td>
</tr>
<tr>
<td>• The service is fully installed and maintained by our expert team of technicians</td>
<td>• All you need is hardware and a clear view of the north-eastern sky</td>
</tr>
<tr>
<td>• All required equipment is included in this solution</td>
<td>• You are connected to every part of your business, staying informed, with no barrier to information transfer, proactive not reactive, minimal downtime, improved engagement with suppliers, contractors and employees</td>
</tr>
<tr>
<td>• Bandwidth between 512kbps and 4Mbps and a choice of capped data bundles</td>
<td>• IP Talk VoIP Connections are an optional extra</td>
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<tr>
<td>• IP Talk VoIP Connections are an optional extra</td>
<td>• VoIP usage does not deplete your Internet cap</td>
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<td>• VoIP usage does not deplete your Internet cap</td>
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Broadband Connect DSL

Broadband Connect DSL (Digital Subscriber Line) provides business-grade Internet access by transmitting digital data over copper telephone lines. Vodacom DSL is our entry-level business-grade Internet service.

Product features

- Broadband Internet over fixed copper lines across the country
- A copper telephone line is required before ordering a DSL service from Vodacom
- Throughput speed from up to 2Mbps to 10Mbps and a choice of capped and uncapped Internet accounts
- No interruption of voice services when connecting to the Internet
- VoIP usage does not deplete your data caps/limits
- Optional IP Talk voice service (billed monthly in arrears)

Product benefits

- Our business-grade DSL has fail-over functionality so the infrastructure is always available
- Low cost of entry: If you always need to be connected to the Internet but your data usage does not justify installing a dedicated fibre, microwave or satellite connection, Broadband Connect DSL is well suited to your business
- Quick to deploy – provided you have an existing landline
- Allows you to maintain productivity cost-effectively
Connect: A Ready Business is Connected

Internet for your Office: Vodacom Connect Solutions

Internet on the Move

Network Solutions

Communication

Productivity Tools

Security

Internet on the Move

- Vodacom Business Data
- Mobile Broadband Data
Vodacom Business Data

With Vodacom Business Data, you’ll have the freedom to be more productive without the worry of out-of-bundle data rates.

**Product features**
- Monthly airtime allocation
- 500MB auto-activating data bundle @ R39
- Available bundles: 3GB, 5GB, 10GB and 20GB

**Product benefits**
- Worry-free usage – never run out of data
- Competitive out-of-bundle rates
- Connect your business to the best network in South Africa
Mobile Broadband Data
Stay connected with data bundles for your tablet, router or dongle.

### Product features
- 24-month and 12-month contract packages
- Data ranges 500MB – 20GB
- Inclusive G-Connect integrated Wi-Fi bundles in applicable packages
- Consume data on Vodacom’s superfast LTE network with LTE-enabled devices
- Inclusive of Night Owl bundles in eligible packages

### Product benefits
- Internet access at the best possible rates
- Once-off Mobile Broadband data bundles are available when you run out of data before month-end and want to pay the same affordable contract rates
- Customers with LTE-enabled devices benefit from access to the LTE network at no extra cost
Network Solutions

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IP Connect Express
(Connectivity to MPLS and DIA)

IP Connect

MPLS VPN

Dedicated Internet Access
IPConnect Express

With IPConnect Express, you are confidently connected to Vodacom’s MPLS VPN (Virtual Private Network) and Dedicated Internet Access (DIA Express) over broadband connectivity. IPConnect Fibre Express similarly connects you via Vodacom’s MPLS VPN and DIA, but combines the versatility and lower cost of the broadband access with our business-class managed services.

What is IPConnect Express?

Connectivity to IPConnect Express MPLS VPN
IPConnect Express provides connectivity over high-speed broadband. Choose to connect to your virtual private network at speeds with a committed information rate ranging from 204.8Kbps to 10Mbps. The bandwidth is burstable to a maximum of 10 times the speed subscribed to when the network is not experiencing periods of high customer usage.

Connecting to Dedicated Internet Access Express
The Dedicated Internet Access (DIA) Express is available at speeds between 2Mbps and 100Mbps when no congestion is experienced on the network.
• IPConnect Express is provisioned over a managed router
• Provides you with committed information rates at an affordable and cost-effective rate
• Speedy deployment over available broadband infrastructure
• A managed service with affordable and cost-effective rates

Pricing is dependent on your exact requirements, whether you need connectivity to your Vodacom MPLS VPN or Dedicated Internet Express, and the bandwidth requirements. You can also specify your router, which will further impact the pricing. To find out how much this service will cost, request a call back or contact your Account Manager.
IPConnect

Dedicated access offerings are better suited to applications requiring quality of service, where you need the performance of your connectivity to be guaranteed, and bolstered by a service level agreement (SLA). **IPConnect** is a managed access solution that provides high capacity Ethernet connectivity, over a range of managed access mediums including fibre, microwave and satellite.

### Product features

- IPConnect gives you access over uncontended bandwidth
- Offers you access to Vodacom’s IP services including MPLS VPN, Internet, Unified Communications, Lync, IP Talk and hosted contact centres, video conferencing among our total range of services
- Access to point to cloud services such as Outlook, Office, SAP, hosted cloud services etc.
- Customer branches or offices connect to the IP Services Network via fibre, microwave or satellite access mediums
- IPConnect is a Managed Service with a 24-hour monitoring and help desk with end-to-end SLAs to guarantee service quality with performance management and reporting
- Bandwidth from 1Mbps to 1GB and beyond on fibre; 1Mbps to 300Mbps for microwave, and 512Kbps to 4Mbps via satellite
- Low latency (delay) and packet loss (delivery), and high availability
- A robust service management relationship with Vodacom ensures you total peace of mind

### Questions

**Why choose IPConnect?**

- Vodacom’s state-of-the-art redundancy and failover technologies guarantee uninterrupted connectivity, giving you optimal productivity to ensure your business always performs at its peak
- High-speed connectivity and reliability give you high quality on bandwidth intensive applications such as video conferencing
- Service level agreements are offered on a four-tier level from Standard+ to Premium that support quality of service and class of service delivery specific to your connectivity needs

**I’m connected. Now what?**

- Vodacom IPConnect offers you not only the infrastructure, but also the network capabilities you need to stay connected
MPLS VPN

MPLS VPN is a managed network infrastructure delivered through a Multi-Protocol Label Switching (MPLS) platform. Connecting to a VPN enables greater network speeds through efficient data transmission as well as reduced latency, while the MPLS ensures that your traffic is always prioritised. Vodacom’s MPLS VPN gives you worldwide coverage and global networking power, allowing you to remotely collaborate with partners anywhere in the world. You can be confident that the network, and your data, is always secure. Traffic for voice, video and business critical applications is always prioritised, so you always have access to the information you need, when you need it.

Product features

- Your data is securely delivered over a managed network
- Service level agreements provide reliability and assurance that your business needs will be met
- VPN integrates all networking solutions, including connectivity between branches and voice
- Controlled access in a VPN allows for private interaction with your suppliers and customers
- We offer you enhanced control of your network with proactive reporting
- VPN is quick to provision and deploy.
- Vodacom monitors and conducts proactive surveillance on your network to ensure data security
- You have a choice of bandwidth speeds to match the needs of your business
- Delivered through Multi-Protocol Label Switching (MPLS) platform
- Supported by CSOC (Customer Service Operations Centre) 24/7 assurance

Product benefits

- You retain control and determine the traffic priorities for your business
- Your business traffic is separated from other network customers, which is critical in ensuring the security of your business applications
- An increase in bandwidth and our quality of service will drive increased revenues
- You have control over the costs of running your network with no upfront investment in infrastructure required
- Access to engineering expertise in the Customer Services Operations Centre (CSOC) enables you to maintain productivity and reduce IT overheads
Why MPLS VPN?

- MPLS is able to carry multiple distinct applications
- It ensures high levels of service performance are maintained
- MPLS facilitates collaboration between different customers (VPN instances) on the platform
- Foundation technology on which all inter-site communications can be converged
- With the MPLS your critical applications will be prioritised based on criticality.
- MPLS is used to improve quality of service (QoS) to meet service level agreement standards on latency, packet loss and downtime

- The Vodacom MPLS VPN service makes use of quality of service, which is a feature which ensures consistency and assured service performance for network applications. The quality of service model used is based on five classes of service, each with its own service performance characteristics:
  - Real Time – Voice: Supports low latency voice applications
  - Real Time – Video: Supports quality video applications
  - Interactive Data: Supports business applications such as SAP, Remote Desktop
  - Business Data: Supports critical but non-interactive business applications
  - Standard Data: Represents best effort class of service and would support Internet access and email
Dedicated Internet Access

Vodacom Connect’s Dedicated Internet Access delivers you premium dedicated Internet services over uncontended bandwidth over fibre, microwave or satellite. We offer you high-speed global Internet connectivity at guaranteed quality, with access provisioned through our redundant high-capacity undersea fibre cable systems.

Dedicated Internet Access is available over:

**Fibre:** Ideal for the business that needs reliable, high-speed or data-intensive connectivity with applications that demand high bandwidth

**Microwave:** Well suited to a business with large numbers of employees who all need simultaneous connectivity for email, messaging and data transfer. Microwave access is also ideal for a business with remote sites where fixed-line access is not available

**Satellite:** Provides you with always on, high-speed, reliable connectivity anywhere in the country, providing you with business-class connectivity for either a single site or multiple locations across the country
• Dedicated Internet Access means that the access bandwidth with which you connect to Vodacom’s core network is not shared. We offer a choice of two non-contended DIA solutions:
  - Vodacom DIA Premium service is a non-contended solution that offers 1:1 bandwidth for local and international access.
  - Vodacom DIA Local service offers a non-contended local-only bandwidth solution. It’s available as a standalone service or for extra capacity as blended service with one of the International Premium or Direct services.

• Guaranteed high-speed Internet connectivity. The ability to optimise and aggregate bandwidth leads to cost savings

• DIA comes with built-in failover and redundancy for continuity and is backed by our Service level agreements

• If you experience any service disruption at any contact point on your networks, your traffic will automatically be rerouted with no time delay

• Your connection speed and data transfer capabilities are assured through Vodacom’s state-of-the-art infrastructure

• Internet Premium gives you access to 24/7/365 monitoring and support, ensuring business continuity through our Customer Service Operations Centre

• The Internet access provisioned over the Vodacom all fibre network infrastructure assures you of service quality excellence, less latency and less packet loss

**Product features**

• DIA is a redundant service over multiple cable systems that ensure a robust architecture with built-in failover and redundancy

• DIA utilises fixed or wireless access technologies

• Internet speeds are available in 64Kbps increments from 64Kbps to 1GB and more

• You have a choice of bandwidth speeds to match the needs of your business

• The cable systems that provide high-speed global Internet connectivity are WACS, EASSy, SAT-3 and Seacom

• The managed service includes remote monitoring and support, on-site installation and support, and account, project and service management

• Service level agreements provide reliability and assurance that your business needs will be met in terms of latency, packet loss and jitter.

• Supported by CSOC (Customer Service Operations Centre) 24/7 assurance

**Product benefits**

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Connect

Communicate:
A Ready Business places Communication at the centre

Business Plans

Never miss a business call

Productivity Tools

Security

Business Plans

Red Plans

Smart and uChoose Plans
Red Plans

Red price plans are premium all-in-one plans that offer higher inclusive benefits.

**Red**

- On Red you get dedicated customer service at the Red Desk
- You can share data across devices with two free data-sharing SIMs
- You can back-up and store your photos, videos, music and more for free on a personal cloud with Vodafone Cloud of 10GB

**Red for Business**

- Red for Business offers you all of the Red benefits and more
- Data at Vodacom’s lowest out-of-bundle rate: 20c
- Four FREE data-sharing SIMs
- Benefit from Red Business Travel Saver Rates
- Make international calls at reduced rates
- Offers you the ability to share data across their devices with four free data-sharing SIMs
- You can back up and store your photos, videos, music and more for free on a personal cloud with Vodafone Cloud of 10GB

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**Red Plans**

<table>
<thead>
<tr>
<th></th>
<th>Red More Data</th>
<th>Red Select +</th>
<th>Red Select Top Up +</th>
<th>Classic +</th>
<th>Premium +</th>
<th>VIP+</th>
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<tbody>
<tr>
<td>Inclusive minutes</td>
<td>150</td>
<td>800</td>
<td>800</td>
<td>1200</td>
<td>Limitless</td>
<td>Limitless</td>
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<tr>
<td>Inclusive SMS</td>
<td>25</td>
<td>Limitless</td>
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<tr>
<td>Inclusive Data</td>
<td>10GB</td>
<td>2GB</td>
<td>2GB</td>
<td>4GB</td>
<td>10GB</td>
<td>20GB</td>
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* Go to [vodacombusiness.co.za](http://vodacombusiness.co.za) to see the full list of Red plans.
Convenience of a contract with monthly benefits and cost-effectiveness of Prepaid.

You can load airtime when your limit is reached to help manage your spend.

**uChoose Flexi**
- Receive airtime every month to use on what you want, while maintaining the cost-effectiveness of Prepaid

**uChoose Smart**
- The all-in-one Top Up plan that gives you minutes, SMS and data, while allowing you to manage your spend with Prepaid benefits

### Smart TopUp

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<tr>
<th></th>
<th>Smart TopUp XS+</th>
<th>Smart TopUp S+</th>
<th>Smart TopUp M+</th>
<th>Smart TopUp L+</th>
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<tbody>
<tr>
<td>Inclusive minutes</td>
<td>75</td>
<td>200</td>
<td>400</td>
<td>600</td>
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<tr>
<td>Inclusive SMS</td>
<td>75</td>
<td>200</td>
<td>400</td>
<td>600</td>
</tr>
<tr>
<td>Inclusive Data</td>
<td>200MB</td>
<td>500MB</td>
<td>750MB</td>
<td>1GB</td>
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### Smart Plans

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One Net Express

A Ready Business never misses a call. With One Net Express your business will be Ready to respond to every call, whether you’re in the office or on the move.

**Product features**
- Mobile virtual assistant to direct calls to the right person or department
- Single number that integrates your 3G desk phones, cellphones and voicemail
- No landline required

**Product benefits**
- Link your fixed-line number to selected cellphone numbers
- Create a WiFi Internet Zone using your 3G desk phone
- Hunt groups enable calls to be intelligently routed to the right person
- Landline can be ported to the Vodacom network
One Net Business

Vodacom One Net Business is a cloud-based solution providing the ability to seamlessly converge your mobile and fixed telephony services across any device.

**Product features**

- Enhanced Unified Communications features and functionality
- Integrate your fixed and mobile telephony services and lines, offering true convergence

**Product benefits**

- Reduces number of missed calls
- Makes costs more predictable
- Direct calls from any device
- Be available on one number from any device
IP Talk (VoIP)

VoIP uses the latest IP technology to provide high-quality voice calls with a guaranteed quality of service to any fixed and mobile network.

**Product features**

- Save up to 30% more on monthly phone bills
- Experience high quality VoIP calls across cellular, inter-branch, local and national and international networks
- Make calls within your business branches and to others (off-net and on-net VoIP calling)
- Ability to port your landline numbers to Vodacom

**Product benefits**

- Easier than ever to manage: No need to get a separate phone or PBX for your business; Vodacom’s VoIP service connects to most private branch exchanges
- Flexible and competitive call rates: No surcharge beyond the fixed cost you pay for your Internet connection, access link and VoIP minutes
- Don’t lose sleep over infrastructure: No capital investment is required. All you need is access and Internet connectivity and we manage the rest
**Push to Talk**

*Push to Talk* uses a mobile app to provide similar services as a two-way radio. It avoids the need for a separate radio network and repeaters. It works on all smartphones so there is no need to carry two devices.

**Product features**

- Similar to a two-way radio, but uses the GSM network
- Users can communicate one-on-one, one-to-many or in broadcast groups
- PTT allows instant voice communication to all mobile users on the network
- The service is delivered through an OTT application that is loaded onto the end-users’ smartphone
- The PTT service is a half-duplex telecommunication method utilising a button on the customer’s mobile to switch from voice reception mode to transmission mode, thus enabling a data transmission between mobile devices via the GSM network

**Product benefits**

- Offers real-time, unlimited messaging on any Vodacom mobile device
- Employee freedom to adopt devices of their choice
- The Push-to-Locate function ensures that control rooms and supervisors are always aware of the user’s exact location
- Push-to-Alert equips all mobile staff with instant emergency notification to a control room, supervisor or manager
- Push-to-Workflow enables the customer to get a web-based view of all staff locations with pre-programmed site information via management software implemented on your desktop
# Roaming and International Offers

When travelling overseas, roam with peace of mind with one of Vodacom’s great-value options. Whether you need full access to data and calls at preferential rates, or simply would like to keep in touch via SMS, there’s an option to suit your pocket.

<table>
<thead>
<tr>
<th>Travel Saver</th>
<th>SMS Roamer</th>
<th>International Calling</th>
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<tbody>
<tr>
<td>● Travel Saver offers you the best roaming options when travelling. You will pay a daily access fee, depending on your destination, to get access to the reduced roaming rates</td>
<td>● If you are worried about high roaming costs, SMS Roamer enables you to send SMS’s whilst roaming at reduced rates</td>
<td>● Vodacom customers get discounted calling rates to anywhere around the world from as little as 89c</td>
</tr>
<tr>
<td></td>
<td>● Save on costs while travelling abroad by using only SMS functionality</td>
<td>● Make international calls to 109 destinations at low rates on per-second billing</td>
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<tr>
<td></td>
<td>● Deactive voice and data functions to avoid any surprises on your bill</td>
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<td></td>
<td>● Activate and deactive with a simple SMS</td>
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</table>
Productivity Tools: A Ready Business invests in Productivity Tools
Conference Connect

Vodacom Conference Connect provides you with a web-based video and audio conferencing application that keeps you connected to your employees and key partners, no matter where you are in the world. It’s as easy as making a phone call.

Product features

- Easy and secure collaboration with business partners and customers
- Software works on all systems and devices – no app needed
- Enjoy instant group chats, share content online and record meetings

Product benefits

- Co-ordinate meetings seamlessly
- More features and control
- No complicated tech stuff
- Less data usage
- Save on costs
Conference Call Advanced

**Vodacom Conference Call Advanced** allows you to connect up to 25 people to a single phone call.

### Product features
- Make a single phone call to set up virtual meetings across the world
- Set up free multi-party, dedicated conference calls
- Book your conference call at any time
- Available to participants on any South African network, mobile or fixed

### Product benefits
- Hassle-free setup: Call a single number to set up conferences
- Enjoy the free service: You only pay for the call at the normal rates
- Open access to any South African network: Access is available to participants on our world-class network, as well as all other mobile and fixed-line networks in South Africa
**Microsoft Office Tools: 365**

With Office 365, a Ready Business drives productivity 365 days a year. **Microsoft Office 365** gives your business the capability to affordably collaborate, react and respond to your customers at any time with best-in-class Office tools.

### Product features

- Latest version of Office as a subscription
- Per user licensing across five PCs/Macs and five mobile devices
- Roaming documents, applications and settings
- Office on demand to stream the full Office to a PC

### Product benefits

- Higher returns on investment
- Improve your ability to service customers
- Know and target your customers better
- Do more business with higher close rates
- Use improved data for focused marketing
- Monitor results and track responses
Microsoft Office Tools: OneDrive

OneDrive for Business from Vodacom enables you to work like a network. Collaborate with your teams while you store, synchronise and share your files securely and effortlessly. OneDrive for Business is the best way to ensure that your business content is always with you and up to date.

**Product features**

- 1TB of secure online storage
- Accessible on any device
- Simple sharing with anyone
- Collaborate in real time
- Available offline
- Easy to learn and use

**Product benefits**

- Provides a simple and secure location where people can store, sync and share their work files
- Collaborate with your teams securely and effortlessly
- You can access your business content at any time, anywhere from any device
Vodacom Business Booster

Nothing should get in the way of growing your business, least of all the complexity around business management administration. Vodacom Business Booster enabled by Sage helps manage the admin hassle so that you run your business wherever you are, without having to go back to your office. Getting more done whilst on the go helps your business grow.

**Product features**
- Mobile customer management; mobile quotes; mobile invoices; mobile payments
- Full-feature accounting platform
- Track sales and customers
- Track purchases from suppliers
- Manage inventory
- Track bank balances
- Manage cash flow
- Follow trends in your business with your transaction history
- Use budgeting tool to manage expenses
- See trends at a glance with management dashboards
- Store documents
- Create to-do lists
- See the status of supplier and customer payments with graphs
- Manage tasks
- Store financial information without paper records
- Reduce messy paperwork by securely storing your information in the Internet cloud
- Access financial information

**Product benefits**
- Single point of contact for the customer for all IT issues so no more being shunted between IT suppliers
- Cost-effective service - a full time IT technician can cost R25 000 per month, where Virtual CIO across a 10 employee business would cost R1 990 per month
- Always remain connected to focus on business rather than IT issues
- Vodacom is a trusted IT advisor
Vodacom Spend Manager

Vodacom Spend Manager is an online tool that allows businesses to monitor and control the usage and spend of all mobile voice, data and IoT SIMs on their account.

**Product features**

- Assists you to understand and manage mobile spend at a global or local level and across voice devices, mobile APN and data devices
- All consolidated data is available as online reports
- Generates alerts when business policies have been breached, or calls made to restricted numbers

**Product benefits**

- Know your global mobile usage pattern
- Get detailed reports of all traffic and users
- Gain control with administrative actions
**Vodacom Web Builder**

Build and manage your own website with **Vodacom Web Builder**.

### Product features

- Comprehensive professional website building solution
- Choose between standard and expert modes, depending on your level of proficiency
- An array of professional template designs and stock photo image library
- User-friendly eShop.co.za widget allows you to add a fully integrated e-commerce solution into your website
- Choose social media widget: Facebook, Twitter, YouTube

### Product benefits

- Cost-effective solution to establish an online presence
- Build an obligation-free demo site
- SEO facility
- Select from more than 30 widgets
Vodacom Domain Name Services

Uniquely brand your website and email addresses. Get a wide range of domain-related offerings such as domain registration, domain parking, domain search, domain renewal, domain transfer, domain reservation, domain lookup and domain forwarding.

Product features

- Get local and international domain support
- Starting at R100 per annum for .co.za domain

Product benefits

- Secure a unique website domain such as yoursite.com
- Take your pick from local and international domains supported and use your domain name to say more about your business. These include: co.za; .com; .org; .biz; .info and .net
- Use mail relay to stay in touch with a particular group of people such as co-workers, clients or vendors over a local network. You can also send out company-wide communication such as newsletters
Hosted Solutions

Productivity Tools: A Ready Business invests in Productivity Tools

Business Tools

Hosted Solutions

Enterprise Mobility

Security

Hosted Call Centres

Dedicated Server Hosting Solutions
Hosted Call Centres

A Vodacom Hosted Call Centre solution is a cost-effective way of gaining the call centre management tools you need, without expensive capital outlay. You’ll save on maintenance, technical expenses and hardware and software costs, as the whole solution is managed by our team.

**Product features**
- Scalable solution, with no business disruption
- Downtime is kept to an absolute minimum
- Full disaster recovery
- Improved call centre management, and tools that allow your agents to address customer issues proactively

**Product benefits**
- No need to buy expensive software or additional equipment. All the software you require – and the server hardware to run it on – is provided by our state-of-the-art data centre
- No need to hire additional IT support staff
- Call centre management, administration and tech support is in one centralised location that you can access remotely
- By adding Vodacom VoIP solution to your hosted call centre, you can save up to 30% on local, international and cellular costs
- You can set up standardised and automated call centre processes for maximum efficiency, based on call activity and business rules
- Always have the latest call centre software
- Excellent return on investment through better task management and day-to-day business efficiency
Dedicated Server Hosting Solutions

With our managed Dedicated Server Hosting Solutions you can install your own or lease physical servers in our secure data centre environments. These are temperature-conditioned, secure and reliably powered to guarantee your data is always accessible to you anytime you need it.

**Product features**

- UPS-protected power
- Air conditioned hosting centres for essential climate control
- A fully managed environment
- Biometric access control
- Automatic, immediate power failover to backup generators
- Copper and fibre lines directly to your server rack
- Customisable to any size
- Option of leasing servers for as long as you need them

**Product benefits**

- No need to pay for infrastructure or maintenance
- Scalable to meet your changing needs
- Option of leasing servers for as long as you need them
Productivity Tools: A Ready Business invests in Productivity Tools
Vodacom Virtual CIO

**Vodacom Virtual CIO** is an IT support service aimed at the Small Medium Enterprise (SME) segment. This is targeted to all those companies that can't afford a full-time IT technician. The service will initially be limited to the following geographical areas: Greater Johannesburg metropolitan, Greater Pretoria metropolitan, Greater Cape Town metropolitan, Bloemfontein, Durban, East London, Kimberley, Nelspruit, Polokwane and Port Elizabeth.

### Product features

- Proactive and remote monitoring service for both residential and SME customers to prevent IT issues before they occur
- Remote telephonic assistance where the technician will assume remote control over the customer PC, laptop or mobile device
- On-site field support for SME customers at no additional cost for any issues that cannot be resolved remotely

### Product benefits

- Single point of contact for the customer for all IT issues so no more being shunted between IT suppliers
- Cost-effective service — a full-time IT technician can cost R25 000 per month where Virtual CIO across a 10 employee business would cost R1 990 per month
- Always remain connected to focus on business rather than IT issues
- Vodacom is a trusted IT advisor
**Mobile Order Entry**

Vodacom's solution to bring the benefits of electronic commerce to very small retail outlets, many of them informal traders such as spaza shops.

**Product features**
- Extending the EDI transaction capability to the informal retailer
- Digitising the commerce chain
- Allowing the FMCG/manufacturer to market to individual informal stores
- Driving brand awareness
- Managing product and price information
- Distribution and channel management
- Simplifying the traders ordering business and optimising their time

**Product benefits**
- Convenience
- Open access to suppliers
- Additional product and suppliers
- More time in store
- Visibility on specials and promotions
- Consolidation of devices
- Daily ordering
- Income generation from airtime and M-Pesa (in Africa)
Vodacom Field Communication

Managing a team out in the field can be challenging due to delays in exchanging information with the central office hub. **Vodacom Field Communication** is a custom-built application that allows hands-on management of data from a distance with the receiving of immediate updated information on smart devices.

**Product features**

- Customised, daily checklists
- Task management
- Real-time chat and messaging
- Route optimisation
- Tracking user activity and check-in/out via geo-tagging
- Business intelligence through real-time reporting
- Customisable survey creation
- Reduction in paperwork
- Performance management via built-in KPIs, scorecards, rankings, reports and daily stats

**Product benefits**

- This application enables your business to operate with increased efficiency, productivity and operational agility
LiveTrack

LiveTrack is a GSM/GPS tracking solution that allows businesses to track their vehicles in real time.

Product features

- Near real-time notifications of speed and movement
- Near real-time location detection
- Tax logbook
- Stolen asset recovery
- Choice of 36 month or month-to-month terms

Product benefits

- With the best value for money and service, you can track your assets without breaking the bank
- Easy to set up, activate and operate
- Each unit is password and username-protected to prevent unauthorised access
Econz Wireless Timecard Solutions

When companies have employees who are always on the move or in the field, it's difficult to track the time they start, when they finish, whether they are in the right place, and if the job has been completed to the customer's satisfaction.

**Product features**

- Econz Wireless lets you keep track of where and how your employees are spending their time
- Export your employees' attendance data directly to payroll systems for easy accounting
- Track progress of various tasks assigned to your employees
- Monitor your employees' driving behaviour and get alerts if they exceed a set speed limit
- Available for use on cellphones, smartphones and tablets

**Product benefits**

- Increased worker productivity
- Decreased employee time theft
- A more efficiently managed workforce
- Increased profits by saving on everyday costs such as fuel
- It uses equipment that your employees may already have – cellphones, smartphones and tablets
- You can choose from three different Econz wireless packages that cater to specific business requirements
- Generate reports and monitor employee productivity to identify areas of improvement
Security Solutions for your Mobile Device

Security:
A Ready Business protects its IT Assets

Security Solutions for your Mobile Device
**Vodacom Email Security**

A fully outsourced email content filtering service, with totally customisable filtering rules. It protects Vodacom Business SMEs and enterprise clients against email-associated threats and controls the email traffic being received by a client by blocking all unnecessary email before it enters the network in line with the client’s policy needs.

### Product features
- Fully outsourced email content filtering service for both incoming and outbound mail
- Based on a market-leading email content security solution

### Product benefits
- Customisable filtering rules
- Enforces acceptable usage policies
SecureNet

Vodacom SecureNet is an online security product that protects your employees against viruses, malware and phishing when they browse the Internet using smart devices and modems containing Vodacom Business SIM cards. SecureNet is network-based and not loaded on devices. This means that menacing malware cannot disable our anti-virus protection software via devices, plus users don’t have to install, update or manage it.

Product features

- Protects any smart device using a Vodacom Business SIM and eligible tariff
- Deployment in the Vodacom core network
- Protects against threats embedded in emails and files
- Compatible with all operating systems
- Complements MDM platforms
- Managed and updated by Vodacom
- Included in customer eligible tariff

Product benefits

- Automatic protection for smart devices
- Protection against viruses, mobile malware and phishing sites
- Protection against emails threats (webmail & POP/IMAP)
- Deployed in the Vodacom mobile network, so IT managers don’t need to manage any hardware and/or software upgrades
- Devices are constantly protected by the most up-to-date solutions
- No impact on device performance
Norton Mobile Security is available in various options to protect just your Android or iOS smartphone, a combination of five smartphones and laptops/PCs or a family option to protect tablets.

### Product features

- Block apps with viruses from being installed on your device before you download from Google Play
- App advisor scans apps for privacy, adware, battery and data use risks when browsing Google Play before you download
- Blocks fraudulent and phishing sites to protect your device and personal information from cyber-criminals
- Call and text blocker
- Lock and wipe your lost/stolen device to prevent anyone from accessing its contents
- Automatically locks your device if the SIM card is removed
- Locate your lost/stolen device on a map to find it fast
- Restore contacts and share them across all your devices

### Product benefits

- Norton leverages our global threat intelligence to track down and eliminate threats
- Our teams of security experts are constantly analysing new threats and devising new ways to protect your devices from them
- Your personal information is in multiple places keep it private across all of them
- One easy solution protects your devices — computers, smartphones, tablets (Windows, Mac, Android and iOS — including the new Windows 10 operating system)
Vodacom Secure Device Manager

Vodacom Secure Device Manager (VSDM) gives customers a simple yet powerful way to manage the security of the smart devices on their network. Everything needed to quickly and easily manage the security and content of devices is included in the solution. It addresses the following key areas:

- Business owners want to ensure that they are compliant with data protection legislation and are protecting sensitive company information.
- IT departments want to have visibility of who and how users are connecting to and storing company data; reduce support costs; reduce complexity of operational support and reduce device loss.
- End users want to enjoy their devices for both work and personal activities; have instant access to data; personalise their experiences with appropriate applications and bring their personal devices onto the company network.

VSDM addresses these needs by automating tasks such as device configuration; software distribution; security policies and asset management. Features available include: password management; Anti-Theft (device lock and wipe); Email Management; App Management Catalogue; Email Client; Secure Email Gateway; App Reputation Scanning; Secure Content Locker and Secure Internet Browser.
Become a Ready Business.

Visit vodacombusiness.co.za